ILLiad Comes To Interlibrary Loan

Spring 2004

by Judy Bouton

Beginning with the Spring 2004 semester the Interlibrary Loan Department of Stapleton Library began using ILLiad [Interlibrary Loan Internet Accessible Database], a complete ILL solution for borrowing and lending, document delivery and electronic delivery of articles to our patrons.

ILLiad is an interlibrary loan service provided by OCLC, the world's largest database of library bibliographic records. This web-based system acts to streamline the way materials are ordered through ILL and allows users to track their requests at any time. New users will need to register and select a user name and password.

After registering, users may begin ordering materials through ILLiad. Check out the Interlibrary Loan Department webpage at www.lib.iup.edu. See "What's New".
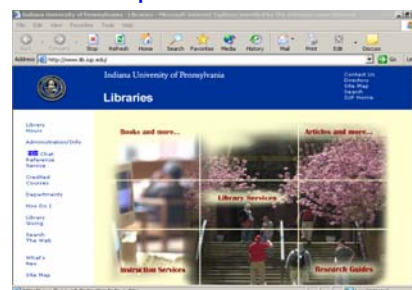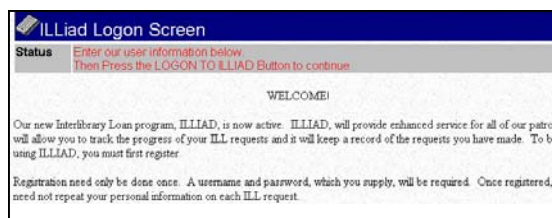

Multimedia Pods

by Walt Laude

Over the Winter Break, Media Resources and the IDC were able to set up a new service for our students' multimedia production needs. Using grant generated monies, we were able to purchase four multimedia "pods," each of which consists of a high-powered Dell 4600 PC that accepts video inputs and includes a DVD burner.

Accessories at each station include a Dell 17" LCD screen, a 13" TV monitor, a stereo VCR, a Canon D1250 scanner, an Iomega Zip 250 drive, and a Maxtor 5000XT 250 GB external drive. The computers are also connected to the campus network and the internet. These units' versatile multimedia production software from Sony's Sonic Foundry includes Vegas 4.0,

DVD Architect 1.0, Sound Force 6.0, and Acid Pro 4.0. These software packages allow our students to digitally produce and edit multi-track audio and video programs right in the computer. They can output to CD-Rom, DVD, or VHS. This is the first time that a production lab has been made available for all campus students' use. Other equipment on campus has only been a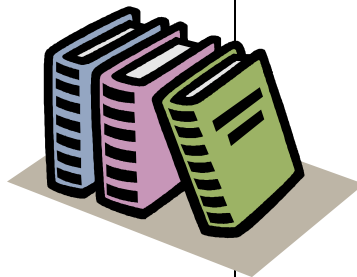vailable to departmental majors in the past. Our only requirement is that the student undergoes a brief orientation session before scheduling one of the pods.
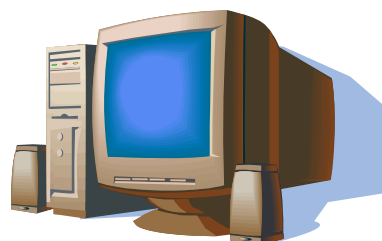
LibQUAL Survey

by Liz Evans

We are interested in knowing what our patrons think of the library and its services. In the middle of March we will be administering the LibQUAL survey. This survey is Web based and has been endorsed by the Association of Research Libraries as an appropriate tool for measuring patrons' opinions of library services. We will be inviting 2,000 library users to respond to the survey. The respondents will be randomly selected from undergraduates, graduates, and faculty to establish a statistically balanced survey pool. The data collected will tell us where our services need improvement. As we will get the data from all institutions participating in the 2004 LibQUAL survey, it will give us the opportunity to compare our results with our peers. We will be able to examine the practices of those libraries that score highly with their users and see if we can develop similar services. Our users will be kept informed of what the survey is intended to do and the subsequent results through our LibQUAL web page.

Information Literacy Task Force to Offer Department-Based Workshops

by Blaine Knupp

The IUP Information Literacy Task Force (ILTF) is offering custom-tailored workshops for University Departments to explore Information Literacy and how to incorporate its principles throughout the IUP Curriculum. Through a speakers bureau consisting of librarians and departmental faculty actively involved in Information Literacy activities, the ILTF can design a workshop aimed at adding Information Literacy components to your department's curricula, syllabi and assignments. Information Literacy is now a specific requirement for Middle States accreditation. The workshop can be scheduled to be part of your regular faculty meeting or as a special department event. As an incentive, departments participating in the workshop program will be eligible to win one of several PDA units provided by the ILTF. For more information or to schedule your department's workshop, contact Blaine Knupp (7-2338 or beknupp@iup.edu) at the Library.

Remote Access via VPN

by Joann Janosko

Virtual Private Network (VPN) allows IUP students, faculty and staff to connect to the IUP Network from off campus to access various electronic resources and network drives as if they were on campus. You will need to know your username, password and the domain that you use to log onto the network when on campus. This wonderful application then makes even databases that are restricted to "ON CAMPUS ONLY" available to users of the VPN since you are logging onto the IUP Network!

Academic Technology Services publishes instructions on their website to help you establish a connection to the IUP VPN Server and map a drive on the network at the following address http://www.iup.edu/ats/helpdesk/vpn/index.shtm Or, you can call them at 724-357-6100 (faculty & staff) or 724-357-2198 (students) during the hours of 8:00 am and 4:00 pm for further assistance. ATS is only supporting Windows 2000 and Windows XP VPN access.

Tools to Manage Your Research
(MYEBSCO and MYACCOUNT)

by Portia Diaz-Martin

Do you use EBSCOhost databases and/or Pilot Online Catalog to do your research? Did you know that you have your own personal account to save your searches? MYEBSCO is your own space to save search queries. You can have MYEBSCO automatically run search alerts and journal alerts on your topic of research. MYACCOUNT allows you to manage resources you find in the Pilot Online Catalog by allowing you to save your search queries and organize them in a MYBOOKBAG area. You can also renew your books online and check on your library account status. If you are interested in learning more about MYEBSCO and/or MYACCOUNT come to the Library's Walk-in Workshops or contact the Reference Desk at 724-357-3006.

Less Wired

by Ed Zimmerman

In today's hectic world, being more wired can be a bad thing. So how can we do more with less wiring? Several years ago wireless networking technologies was embraced at the IUP Libraries to help with a massive conversion from the Dewey Decimal System to the Library of Congress cataloging system. That same technology was then leveraged to offer a very successful wireless laptop loaning program. Just as the cataloging standards have evolved, so has the wireless networking standards. In order to keep pace the IUP Libraries have installed

four additional wireless hubs and upgraded the existing four to support the newer 802.11g specification. So what does all that jargon mean? Faster speeds, greater coverage, and more secure connections. All in all, an outstanding upgrade to better serve our patrons within Stapleton.

The upgraded wireless network can be connected by anyone holding a valid networking account and a personal laptop with a wireless networking adaptor. Library Technology Services needs to do a one-time configuration to set up the proper security. No laptop, no problem. Loaner laptops are still available for use within the Library. They can be checked out at the circulation desk.

ONLINE BOOKS

by Dan Shively

Few people know that a library of over 20,000 books resides on the Web for anyone to use, and that this collection includes nearly all of the best-known classics written before the first quarter of the twentieth century. It also includes many contemporary U.S. government publications, and a number of periodicals. The Web address is http://onlinebooks.library.upenn.edu, or you can see it in Stapleton Library's PILOT as a linked record under its title: Online books.

Basically, the collection accepts any book found full-text on the Web. Since few published books are Web-accessible until their copyrights expire, this means that unless special permission has been given, only older works and works never copyrighted (such as U.S. government publications) will ever appear there.

The editors of Online books are always glad to learn of new books found on the Web, that they can add to the collection. They will reach 25,000 before long.

Online books may be searched by author, title, subject, or date of recent listing.

http://onlinebooks.library.upenn.edu

Coming Soon—LIBR 251 Information Access in the Digital Age

By Portia Diaz Martin

A two-credit introduction to library research is designed to equip the student with information literacy skills. The student will then be able to determine the extent of information needed, access information effectively and efficiently, while also evaluating the information and its sources critically. The course will also allow students to incorporate selected information into one's knowledge base, use information effectively, understand the economic, legal, and social issues surrounding the use of information, and access and use information ethically and legally. The course will provide the student with conceptual and practical expertise as an information networker to locate, evaluate, and use effectively the needed information. Basic knowledge of computer applications is helpful.

Electronic Reserve is a Popular and Growing Service!

Statistics for 2004, so far:

Active courses for spring 2004—125

Course hits for January 2004—4,663

Document hits for January 2004—7,936

Usage is Increasing	
Total hits for Fall 2003	16,964
Total course hits for Fall 2004	20,407
Total document hits for Fall 2003	26,709
Total document hits for Fall 2004	34,625

UBorrow Expands Access to Book Resources

by Blaine Knupp

The IUP Libraries recently added the UBorrow (UB) system to join the PALCI EZ-Borrow and the ILLiad Interlibrary Loan systems for obtaining books from other libraries. UB, a part of the PILOT Online Catalog (http://pilot.sshe.edu:800) and click on the Simultaneous Search/UBorrow button), searches all the libraries in the Keystone Library Network (KLN) and allows users to request books directly. Although many of the KLN libraries participate in the PALCI service too, UB includes the State Library of Pennsylvania with its many unique collections. UB also allows the use of all the sophisticated searching features of the PILOT catalog software.

UBorrow enables universal requesting, pick-up, and return at any of the institutions using the system. An IUP user could, hypothetically, request a book owned by West Chester, to be picked up at Clarion and returned to California. The system will handle all the routing and record keeping. Users can also do 'in-person' borrowing at any of the UB institutions without getting special user cards. For example, an IUP user can go to Slippery Rock and borrow books directly with an IUP I-card.

For more information or a complete list of UBorrow institutions
   http://www.lib.iup.edu/depts/reference/uborrow.html